

## (MS638) AI USAGE

### survey\_intro

This survey is about artificial intelligence (AI) and some of the ways you may use it at home and in the workplace. This survey takes about 5 minutes to complete and pays \$3.

### q1

[Not required]

Last week, did you do any work for pay or profit? [Select one]

- Yes, full-time (1)
- Yes, part-time (2)
- No (3)
- Retired (4)
- Unable to work (5)

### q2

[Not required]

Which of the following statements best describes you? [Select one]

- I like to be one of the first people to buy new technology. (1)
- I'm not always the first to buy new technology, but I tend to try it before most others. (2)
- I prefer for other people test out new technology before I try it for myself. (3)
- I'm usually one of the last people I know to try new technology. (4)

### q3

[Not required]

Which best describes your smartphone (cellphone with internet capability)? [Select one]

- I do not own a smartphone. (1)
- My smartphone was purchased in the last year. (2)
- My smartphone is 1-2 years old. (3)
- My smartphone is 2-3 years old. (4)
- My smartphone is 3+ years old. (5)

### background

Artificial Intelligence (AI) tools and products can use data to detect patterns, automate tasks, and improve decision-making. There are many types of AI tools and products that are currently used to support workers, including AI chatbots (e.g., ChatGPT, Claude, Microsoft CoPilot), AI-infused algorithms (such as tools for assisted diagnostics, fraud detection, predictive maintenance), and AI assistants (e.g., Amazon Alexa, Siri). This section asks you about the AI tools and products you currently use or may use in the future.

### q4

[Not required]

There are many types of AI tools and products that are currently used to support workers, including AI chatbots (e.g., ChatGPT, Claude, Microsoft CoPilot), AI-infused algorithms (such as tools for assisted diagnostics, fraud detection, predictive maintenance), and AI assistants (e.g., Amazon Alexa, Siri).

What best describes how you currently use AI tools and products? [Select one]

- This is the first time I've heard about them (1)
- I've heard of them but have never used them (2)
- I've never used them in my work, but have used them outside of my job (3)
- I have used them in my work (4)
- I am unsure whether I have used them in my workplace (5)

CONDITION	(f('q4').any('4') && f('q1').any('1'))    (f('q4').any('4') && f('q1').any('2'))    !f('q1').toBoolean()	
	true	false
	Question q5()	

### q5

[Not required]

There are many types of AI tools and products that are currently used to support workers, including AI chatbots (e.g., ChatGPT, Claude, Microsoft CoPilot), AI-infused algorithms (such as tools for assisted diagnostics, fraud detection, predictive maintenance), and AI assistants (e.g., Amazon Alexa, Siri).

What best describes how you currently use AI tools and products in your work? [Select one]

- I've tried them in my work, but do not intend to regularly use (1)
- I use them in my work when they are provided or recommended to me by others, but do not actively seek out AI tools and products to use myself (2)
- I regularly use them in my work and actively seek out new AI tools and products to use myself (3)

END	Condition (f('q4').any('4') && f('q1').any('1'))    (f('q4').any('4') && f('q1').any('2'))    !f('q1').toBoolean()
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CONDITION	(f('q4').any('4') && f('q1').any('1'))    (f('q4').any('4') && f('q1').any('2'))    !f('q1').toBoolean()	
	true	false
	Question q7a()	

### q7a

[Not required]

There are many types of AI tools and products that are currently used to support workers, including AI chatbots (e.g., ChatGPT, Claude, Microsoft CoPilot), AI-infused algorithms (such as tools for assisted diagnostics, fraud detection, predictive maintenance), and AI assistants (e.g., Amazon Alexa, Siri).

Please describe your agreement with the following statements on using AI products and tools in your work.

Thinking about your current job tasks, AI tools and products -

	Strongly Disagree (1)	Disagree (2)	Agree (3)	Strongly Agree (4)	Don't Know (5)
help with the least interesting items (A)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
help with the most time-sensitive items (B)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
help with regular, standard, or daily items (C)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
have been successful in saving time and/or resources (D)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**q7b**

[Not required]

There are many types of AI tools and products that are currently used to support workers, including AI chatbots (e.g., ChatGPT, Claude, Microsoft CoPilot), AI-infused algorithms (such as tools for assisted diagnostics, fraud detection, predictive maintenance), and AI assistants (e.g., Amazon Alexa, Siri).

Please describe your agreement with the following statements on using AI products and tools in your work.

Thinking about your current job as a whole, AI tools and products -

	Strongly Disagree (1)	Disagree (2)	Agree (3)	Strongly Agree (4)	Don't Know (5)
have improved my job satisfaction (A)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
have raised my productivity (B)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
have reduced my stress level (C)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
make me feel more secure in my job (D)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
have changed my job or my perceptions of it (E)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

```
END || Condition (f('q4').any('4') && f('q1').any('1')) || (f('q4').any('4') && f('q1').any('2'))||
!f('q1').toBoolean()
```

```
CONDITION || f('q1').any('1', '2') || !f('q1').toBoolean()
-----|-----
true | false
Question q8()
```

**q8**

[Not required]

There are many types of AI tools and products that are currently used to support workers, including AI chatbots (e.g., ChatGPT, Claude, Microsoft CoPilot), AI-infused algorithms (such as tools for assisted diagnostics, fraud detection, predictive maintenance), and AI assistants (e.g., Amazon Alexa, Siri).

How supportive is your employer in providing training and resources for using AI tools for work-related tasks? [Select one]

- Very unsupportive (1)
- Somewhat unsupportive (2)
- Somewhat supportive (3)

Very supportive (4)

END || Condition f('q1').any('1', '2') || !f('q1').toBoolean()

CONDITION	(f('q4').any('4') && f('q1').any('1'))    (f('q4').any('4') && f('q1').any('2'))   !f('q1').toBoolean()	
	true	false
	Question q9()	

**q9**

[Not required]

There are many types of AI tools and products that are currently used to support workers, including AI chatbots (e.g., ChatGPT, Claude, Microsoft CoPilot), AI-infused algorithms (such as tools for assisted diagnostics, fraud detection, predictive maintenance), and AI assistants (e.g., Amazon Alexa, Siri).

How often do you use AI tools and products in your daily tasks at work? [Select one]

- All day, every day (a)
- Several times per day (b)
- Once or twice a day (c)
- Several times per week (d)
- Once or twice a week (e)
- Monthly (f)
- Whenever I remember that the AI tools are available (g)

**q10**

[Not required]

There are many types of AI tools and products that are currently used to support workers, including AI chatbots (e.g., ChatGPT, Claude, Microsoft CoPilot), AI-infused algorithms (such as tools for assisted diagnostics, fraud detection, predictive maintenance), and AI assistants (e.g., Amazon Alexa, Siri).

In a typical week during this year (2024) in which you were working, describe how you use AI products and tools in your work. Please list the specific products and tools and at least one example of how you use them. Please provide as much detail as possible.

END || Condition (f('q4').any('4') && f('q1').any('1')) || (f('q4').any('4') && f('q1').any('2'))||  
!f('q1').toBoolean()

CONDITION

f('q4').any('3', '4', '5')

true

Question q6()

false

### q6

[Not required]

There are many types of AI tools and products that are currently used to support workers, including AI chatbots (e.g., ChatGPT, Claude, Microsoft CoPilot), AI-infused algorithms (such as tools for assisted diagnostics, fraud detection, predictive maintenance), and AI assistants (e.g., Amazon Alexa, Siri).

What best describes how you currently use AI tools and products outside of your work? [Select all that apply]

- To plan travel (1)
- As interactive virtual assistants (2)
- For health and/or fitness (3)
- For budgeting or finance (4)
- For imitating written or artistic styles (5)
- Other [please fill in] (6)\_\_\_\_\_ [Other]

END

Condition f('q4').any('3', '4', '5')

### CS\_001 - CS\_001

[Not required]

Could you tell us how interesting or uninteresting you found the questions in this interview?

- Very interesting (1)
- Interesting (2)
- Neither interesting nor uninteresting (3)
- Uninteresting (4)
- Very uninteresting (5)