

## Well Being 449

IF randomization version = Experimental using jQuery Mobile THEN

| **jqm\_intro** jqm version intro

| This survey uses a slightly different layout than the normal American Life Panel layout. Please fill out the survey as you normally would. Thank you!

|  
ENDIF

**annual\_consent** Annual consent

This survey will now request your consent to participate in the panel on an annual basis. In our surveys, we ask you to give your opinions confidentially on a number of different subjects. As the surveys are completed, data is made available to registered researchers on a secure website. Over 600 researchers have registered to use data from ALP surveys, and many have published important articles over the years based on these data. The registered researchers summarize survey answers into tables and graphs to be used for scientific or policy research. Researchers may also combine data from multiple surveys in order to gain a broader perspective. The information that you provide is kept confidential, and your identity is never disclosed to the researchers who use the data. Your participation on the panel and in each survey is completely voluntary. We greatly appreciate your participation and use a variety of precautions to ensure that the responses you provide are kept confidential and secure. We use secure links to the Internet, special software that keeps the transmitted information secure, and data handling and storage procedures to ensure that your identity and information are protected at all times. Please select "Agree" below to indicate that: • you have read the above information • you voluntarily agree to participate • you are at least 18 years of age If you no longer wish to participate in the American Life Panel, please decline participation by selecting "Disagree".

1 Agree

2 Disagree

IF Annual consent = Agree THEN

| [The following questions are displayed as a table]

| **survey\_intro** intro evaluation survey

| We would like to ask you a number of questions about the American Life Panel and your experience as a panel member this past year. We would like to find out what you like about the American Life Panel, and what we can improve. Thank you!

| **drtime** document ready time

| String

| **wltime** window load time

| String

| **fstime** form submit time

| String

| [End of table display]

| [The following questions are displayed as a table]

**ca\_intro** intro communication section

You can call the telephone helpdesk of the ALP if you have trouble answering this survey or for other issues you would like to discuss. The phone number is 866.591.2909 for English, or 855.633.8191 for Spanish. Our business hours are Monday – Friday, 9 a.m. to 5 p.m. PST. In the following section we will ask you several questions about your experiences with the helpdesk.

**drtime** document ready time

String

**wltime** window load time

String

**fstime** form submit time

String

[End of table display]

[The following questions are displayed as a table]

**ca\_contact** What are some of the ways you've tried to contact the helpdesk

What are some of the ways you've tried to contact the helpdesk

1 Email

2 Phone

3 Writing comments at the end of a survey

4 "Make a Remark" on my panel page

5 I have not tried to contact the helpdesk

6 Other:\$Answer2\$

**ca\_contact\_other** What are some of the ways you've tried to contact the helpdesk

String

**drtime** document ready time

String

**wltime** window load time

String

**fstime** form submit time

String

[End of table display]

IF I have not tried to contact the helpdesk IN What are some of the ways you've tried to contact the helpdesk AND cardinal( What are some of the ways you've tried to contact the helpdesk ) > Email THEN

[The following questions are displayed as a table]

**error\_one\_and\_none\_contact** error\_one\_and\_none\_contact

You selected "I have not tried to contact the helpdesk" but also selected another answer.

|| Please go back and check your answer.

|| **drtime** document ready time

|| String

|| **wltime** window load time

|| String

|| **fstime** form submit time

|| String

|| [End of table display]

|| ENDIF

|| IF What are some of the ways you've tried to contact the helpdesk != I have not tried to  
| contact the helpdesk THEN

|| [The following questions are displayed as a table]

|| **ca\_why\_contact** Why did you try to contact the helpdesk

|| Why did you try to contact the helpdesk? Please check all that apply.

|| 1 To indicate why I could not fill out a questionnaire because of vacation, illness, etc.

|| 2 Technical problems with my computer

|| 3 Other technical problems like internet access

|| 4 I got stuck in a questionnaire

|| 5 To update my contact information

|| 6 To ask about a check

|| 7 For another reason

|| **drtime** document ready time

|| String

|| **wltime** window load time

|| String

|| **fstime** form submit time

|| String

|| [End of table display]

|| IF For another reason IN Why did you try to contact the helpdesk THEN

|| [The following questions are displayed as a table]

|| **ca\_oth\_why\_contact** other why made remarks

|| For what reason did you try to contact us?

|| Open

|| **drtime** document ready time

|| String

||  
|| **wltime** window load time

||  
|| String

||  
|| **fstime** form submit time

||  
|| String

|| [End of table display]

|| ENDIF

||  
|| [The following questions are displayed as a table]

||  
|| **ca\_help\_satis** helpdesk satisfaction

|| How satisfied were you with the helpdesk?

|| 1 Very satisfied

|| 2 Somewhat satisfied

|| 3 Somewhat unsatisfied

|| 4 Very unsatisfied

||  
|| **ca\_help\_satis\_explain** helpdesk satisfaction explanation

|| Please explain:

|| Open

||  
|| **drtime** document ready time

||  
|| String

||  
|| **wltime** window load time

||  
|| String

||  
|| **fstime** form submit time

||  
|| String

|| [End of table display]

|| ENDIF

||  
|| [The following questions are displayed as a table]

||  
|| **ca\_letter** interest in newsletter

|| We send you checks once each quarter unless you have opted to let your payments accumulate. Most  
|| quarters we try to include a newsletter in which we present some results from the ALP along with  
|| your check. Sometimes we send special newsletters mailed separately as well. What is your level  
|| of interest in the newsletter?

|| 1 I always read the newsletter from beginning to end

|| 2 I glance at the newsletter

|| 3 I never read the newsletter

|| 4 I never got a newsletter

||  
|| **drtime** document ready time

||  
|| String

| **wltime** window load time

| String

| **fstime** form submit time

| String

| [End of table display]

| [The following questions are displayed as a table]

| **hw\_intro** intro hardware

| The following questions are about the hardware you use to connect to the Internet and to participate in our surveys.

| **drtime** document ready time

| String

| **wltime** window load time

| String

| **fstime** form submit time

| String

| [End of table display]

| [The following questions are displayed as a table]

| **hw\_used** hardware devices have you used in the past 6 months

| Which of the following devices do you own, and which of the following devices have you used in the past year to browse the internet and / or take ALP surveys? Please check all boxes that apply.

| **hw\_used\_1** Laptop computer

| Laptop computer

| 1 Own devices

| 2 Browse the internet

| 3 Take ALP surveys

| **hw\_used\_2** Desktop computer

| Desktop computer

| 1 Own devices

| 2 Browse the internet

| 3 Take ALP surveys

| **hw\_used\_3** Smartphone

| Smartphone

| 1 Own devices

| 2 Browse the internet

| 3 Take ALP surveys

| **hw\_used\_4** iPad or other tablet

| iPad or other tablet

| 1 Own devices

| 2 Browse the internet

```
| 3 Take ALP surveys
|
| hw_used_5 wireless device other than a phone or tablet
| Handheld wireless device other than a phone or tablet
| 1 Own devices
| 2 Browse the internet
| 3 Take ALP surveys
|
| hw_used_6 other
| Other
| 1 Own devices
| 2 Browse the internet
| 3 Take ALP surveys
|
| hw_used_6_other other
| Other $Answer8$
| String
|
| drtime document ready time
|
| String
|
| wltime window load time
|
| String
|
| fstime form submit time
|
| String
|
| [End of table display]
| IF ( Take ALP surveys IN Smartphone OR Take ALP surveys IN iPad or other tablet OR Take ALP
| surveys IN wireless device other than a phone or tablet ) THEN
|
| | [The following questions are displayed as a table]
| |
| | hw_used_experience experience using hardware for ALP surveys
| | Please provide feedback on your experience for the device or devices you use to fill out
| | surveys.
| | Open
| |
| | drtime document ready time
| |
| | String
| |
| | wltime window load time
| |
| | String
| |
| | fstime form submit time
| |
| | String
| |
| | [End of table display]
| ENDIF
|
```

| IF ( Own devices IN Smartphone AND ! Take ALP surveys IN Smartphone ) OR ( Own devices IN  
| iPad or other tablet AND ! Take ALP surveys in iPad or other tablet ) OR ( Own devices IN  
| wireless device other than a phone or tablet AND ! Take ALP surveys IN wireless device other  
| than a phone or tablet ) THEN

|| [The following questions are displayed as a table]

|| **hw\_used\_no\_phone\_or\_tablet** why you have not taken an ALP survey with your hardware  
| For the device or devices you own but don't use to answer surveys, please tell us why you  
| don't use them to answer surveys.

|| Open

|| **drtime** document ready time

|| String

|| **wltime** window load time

|| String

|| **fstime** form submit time

|| String

|| [End of table display]

| ENDIF

| [The following questions are displayed as a table]

| **hw\_start\_pr** during the last year not able to start a questionnaire because of tp  
| How often during the last year were you not able to start a questionnaire because of technical  
| problems?

| 1 Never

| 2 Occasionally

| 3 Frequently

| 4 Not sure / not applicable

| **drtime** document ready time

| String

| **wltime** window load time

| String

| **fstime** form submit time

| String

| [End of table display]

| [The following questions are displayed as a table]

| **hw\_fin\_pr** the last year were you not able to finish a survey due to TP

| How often over the last year were you not able to finish a survey due to technical problems?

| 1 Never

| 2 Occasionally

| 3 Frequently  
| 4 Not sure / not applicable

| **drttime** document ready time

| String

| **wltime** window load time

| String

| **fstime** form submit time

| String

| [End of table display]

| [The following questions are displayed as a table]

| **cs\_survey\_enjoy** survey enjoy

| For each survey topic please tell us whether you like completing surveys about the topic, dislike the topic, or neither like nor dislike the topic.

| **cs\_survey\_enjoy\_a** Current Event

| Current events

| 1 Like

| 2 Neither Like nor Dislike

| 3 Dislike

| 4 Don't know/not applicable

| **cs\_survey\_enjoy\_b** Economic and finance

| Economics and finances

| 1 Like

| 2 Neither Like nor Dislike

| 3 Dislike

| 4 Don't know/not applicable

| **cs\_survey\_enjoy\_c** health and well being

| Health and well being

| 1 Like

| 2 Neither Like nor Dislike

| 3 Dislike

| 4 Don't know/not applicable

| **cs\_survey\_enjoy\_d** Experiments about choice

| Experiments about choice

| 1 Like

| 2 Neither Like nor Dislike

| 3 Dislike

| 4 Don't know/not applicable

| **cs\_survey\_enjoy\_e** Surveys that may change policy

| Surveys that may change policy

| 1 Like

| 2 Neither Like nor Dislike

| 3 Dislike

| 4 Don't know/not applicable



| **cs\_survey\_enjoy\_f** Technology

| Technology

| 1 Like

| 2 Neither Like nor Dislike

| 3 Dislike

| 4 Don't know/not applicable

| **drtime** document ready time

| String

| **wltime** window load time

| String

| **fstime** form submit time

| String

| [End of table display]

| [The following questions are displayed as a table]

| **satisfaction\_number\_surveys** satisfaction with number of alp surveys

| How many ALP surveys were you invited to take in the past year?

| 1 Too many

| 2 About the right number

| 3 Too few

| **drtime** document ready time

| String

| **wltime** window load time

| String

| **fstime** form submit time

| String

| [End of table display]

| [The following questions are displayed as a table]

| **smhandle\_intro** social media handles intro

| Many ALP researchers are interested in social networks. If we had a research project in the future that asked for your username for Facebook or Twitter, would you be willing to provide it to ALP researchers? We are determining if this type of research would possible in the future. We are not asking for your username at this time, and a "Yes" answer now does not give us permission to conduct this research either now or in the future.

| **smhandle\_facebook** social media handle - facebook

| Facebook

| 1 Yes

| 2 No

| 3 I don't have an account

| **smhandle\_twitter** social media handle - twitter

| Twitter

| 1 Yes

| 2 No

| 3 I don't have an account

| **drtime** document ready time

| String

| **wltime** window load time

| String

| **fstime** form submit time

| String

| [End of table display]

| IF randomization version = Experimental using jQuery Mobile THEN

|| **jqm\_layout** jQuery Mobile layout

|| What do you think about this layout?

|| 1 I strongly like it

|| 2 I somewhat like it

|| 3 No opinion

|| 4 I somewhat dislike it

|| 5 I strongly dislike it

|| [The following questions are displayed as a table]

|| **jqm\_layout\_compare** jQuery Mobile layout compare

|| What do you think about this layout, compared to the normal ALP layout?

|| 1 I strongly prefer this layout

|| 2 I somewhat prefer this layout

|| 3 No preference

|| 4 I somewhat prefer the normal ALP layout

|| 5 I strongly prefer the normal ALP layout

|| **jqm\_layout\_explain** jQuery Mobile layout explanation

|| Please explain:

|| Open

|| [End of table display]

| ELSE

|| [The following questions are displayed as a table]

|| **bootstrap\_layout** bootstrap layout

|| What do you think about the layout of your panel page and surveys?

|| 1 I strongly like it

|| 2 I somewhat like it

|| 3 No opinion

|| 4 I somewhat dislike it

|| 5 I strongly dislike it

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||  
| bootstrap_layout_explain Bootstrap layout explanation  
| Please explain:  
| Open  
|  
| [End of table display]  
| ENDIF  
|  
ELSE  
|  
| consent_disagree Consent disagree  
| You have selected “Disagree” to indicate that you no longer consent to participating in the  
| ALP. If this is incorrect then please click the “Back” button below to change your answer.  
| If this information is correct, then please click the “Next” Button.  
|  
| consent_ALP_remove remove from ALP  
| We have appreciated your participation and will remove you from the panel. If you have any  
| questions, please contact us by email at webhelp@rand.org or by calling us at 866-591-2909.  
|  
ENDIF
```

### CS\_001 HOW PLEASANT INTERVIEW

Could you tell us how interesting or uninteresting you found the questions in this interview?

- 1 Very interesting
- 2 Interesting
- 3 Neither interesting nor uninteresting
- 4 Uninteresting
- 5 Very uninteresting