

Well Being 427

annual_consent Annual consent

This survey will now request your consent to participate in the panel on an annual basis. In our surveys, we ask you to give your opinions confidentially on a number of different subjects. As the surveys are completed, data is made available to registered researchers on a secure website. Over 600 researchers have registered to use data from ALP surveys, and many have published important articles over the years based on these data. The registered researchers summarize survey answers into tables and graphs to be used for scientific or policy research. Researchers may also combine data from multiple surveys in order to gain a broader perspective. The information that you provide is kept confidential, and your identity is never disclosed to the researchers who use the data. Your participation on the panel and in each survey is completely voluntary. We greatly appreciate your participation and use a variety of precautions to ensure that the responses you provide are kept confidential and secure. We use secure links to the Internet, special software that keeps the transmitted information secure, and data handling and storage procedures to ensure that your identity and information are protected at all times. Please select "agree" below to indicate that:

- you have read the above information
- you voluntarily agree to participate
- you are at least 18 years of age

If you no longer wish to participate in the American Life Panel, please decline participation by selecting "disagree".

1 Agree

2 Disagree

IF Annual consent = Agree THEN

| **survey_intro** intro evaluation survey

| We would like to ask you a number of questions about the American Life Panel and your experience
| as a panel member this past year. We would like to find out what you like about the American Life
| Panel, and what we can improve. Thank you!

| **ca_intro** intro communication section

| You can call the telephone helpdesk of the ALP if you have trouble answering this survey or for
| other issues you would like to discuss. The phone number is 866.591.2909 for English, or
| 855.633.8191 for Spanish. Our business hours are Monday – Friday, 9 a.m. to 5 p.m. PST. In
| the following section we will ask you several questions about your experiences with the helpdesk.

| [Questions ca_contact to ca_contact_other are displayed as a table]

| **ca_contact** What are some of the ways you've tried to contact the helpdesk

| What are some of the ways you've tried to contact the helpdesk

| 1 Email

| 2 Phone

| 3 Writing comments at the end of a survey

| 4 "Make a Remark" on my panel page

| 5 I have not tried to contact the helpdesk

| 6 Other:\$Answer2\$

| **ca_contact_other** What are some of the ways you've tried to contact the helpdesk

| String

| IF I have not tried to contact the helpdesk IN What are some of the ways you've tried to
| contact the helpdesk AND cardinal(What are some of the ways you've tried to contact the
| helpdesk) > Email THEN

|| **error_one_and_none_contact** error_one_and_none_contact

|| You selected "I have not tried to contact the helpdesk" but also selected another answer.

|| Please go back and check your answer.

| ENDIF

| IF What are some of the ways you've tried to contact the helpdesk != I have not tried to
| contact the helpdesk THEN

| | **ca_why_contact** Why did you try to contact the helpdesk
| | Why did you try to contact the helpdesk? Please check all that apply.
| | 1 To indicate why I could not fill out a questionnaire because of vacation, illness, etc.
| | 2 Because there were technical problems with my computer
| | 3 Other technical problems like internet access
| | 4 Because I got stuck in a questionnaire
| | 5 To update my contact information
| | 6 To ask about a check
| | 7 For another reason

| ENDIF

| IF For another reason IN Why did you try to contact the helpdesk THEN

| | **ca_oth_why_contact** other why made remarks
| | For what reason did you try to contact us?
| | Open

| ENDIF

| **ca_letter** interest in newsletter

| We send you checks once each quarter unless you have opted to let your payments accumulate. Most
| quarters we try to include a newsletter in which we present some results from the ALP along with
| your check. Sometimes we send special newsletters mailed separately as well. What is your level
| of interest in the newsletter?

| 1 I always read the newsletter from beginning to end
| 2 I glance at the newsletter
| 3 I never read the newsletter
| 4 I never got a newsletter

| **ca_letter_electronic** newsletter available on your panel page instead

| We have considered making the newsletter available on your panel page instead of mailing a paper
| copy. How likely are you to read it online?

| 1 Very likely to read it online
| 2 Somewhat likely to read it online
| 3 Not sure if I'd read it online
| 4 I will not read it online
| 5 Don't know / not applicable

| **ca_website** changes to website

| This past year we've redesigned your panel page. What do you think of the new layout?

| 1 Much better than the old layout
| 2 Somewhat better than the old layout
| 3 It's neither better nor worse than the old layout
| 4 Not as good as the old layout
| 5 Much worse than the old layout
| 6 Did not notice a change in layout

| **hw_intro** intro hardware

| The following questions are about the hardware you use to connect to the Internet and to participate in our surveys.

[The following questions are displayed as a table]

hw_used hardware devices have you used in the past 6 months

Which of the following devices do you own, and which of the following devices have you used in the past year to browse the internet and / or take ALP surveys?

hw_used_1 A laptop computer

A laptop computer

1 Own devices

2 Browse the internet

3 Take ALP surveys

hw_used_2 A desktop computer

A desktop computer

1 Own devices

2 Browse the internet

3 Take ALP surveys

hw_used_3 A phone

A smart phone

1 Own devices

2 Browse the internet

3 Take ALP surveys

hw_used_4 An iPad or other tablet

An iPad or other tablet

1 Own devices

2 Browse the internet

3 Take ALP surveys

hw_used_5 wireless device other than a phone or tablet

Handheld wireless device other than a phone or tablet

1 Own devices

2 Browse the internet

3 Take ALP surveys

hw_used_6 other

Other

1 Own devices

2 Browse the internet

3 Take ALP surveys

hw_used_6_other other

Other \$Answer8\$

String

[End of table display]

IF (Take ALP surveys IN A phone OR Take ALP surveys IN An iPad or other tablet OR Take ALP surveys IN wireless device other than a phone or tablet) THEN

hw_used_experience experience using hardware for ALP surveys

Please provide feedback on your experience for the device or devices you use to fill out surveys.

Open

ENDIF

| IF (Own devices IN A phone AND ! Take ALP surveys IN A phone) OR (Own devices IN An iPad
| or other tablet AND ! Take ALP surveys in An iPad or other tablet) OR (Own devices IN
| wireless device other than a phone or tablet AND ! Take ALP surveys IN wireless device other
| than a phone or tablet) THEN

| |
| | **hw_used_no_phone_or_tablet** why you have not taken an ALP survey with your hardware
| | For the device or devices you own but don't use to answer surveys, please tell us why you
| | don't use them to answer surveys.

| | Open

| |
| ENDIF

| **hw_start_pr** during the last year not able to start a questionnaire because of tp
| How often during the last year were you not able to start a questionnaire because of technical problems?

| 1 Never

| 2 Occasionally

| 3 Frequently

| 4 Not sure / not applicable

| **hw_fin_pr** the last year were you not able to finish a survey due to TP

| How often over the last year were you not able to finish a survey due to technical problems?

| 1 Never

| 2 Occasionally

| 3 Frequently

| 4 Not sure / not applicable

| [The following questions are displayed as a table]

| **cs_survey_enjoy** survey enjoy

| For each survey topic please tell us whether you like completing surveys about the topic, dislike
| the topic, or neither like nor dislike the topic.

| **cs_survey_enjoy_a** Current Event

| Current Events

| 1 Like

| 2 Neither Like nor Dislike

| 3 Dislike

| 4 Don't know/not applicable

| **cs_survey_enjoy_b** Economic and finance

| Economics and finances

| 1 Like

| 2 Neither Like nor Dislike

| 3 Dislike

| 4 Don't know/not applicable

| **cs_survey_enjoy_c** health and well being

| Health and well being

| 1 Like

| 2 Neither Like nor Dislike

| 3 Dislike

| 4 Don't know/not applicable

| **cs_survey_enjoy_d** Experiments about choice

| Experiments about choice

| 1 Like

- | 2 Neither Like nor Dislike
- | 3 Dislike
- | 4 Don't know/not applicable

| **cs_survey_enjoy_e** Surveys that may change policy
| Surveys that may change policy

- | 1 Like
- | 2 Neither Like nor Dislike
- | 3 Dislike
- | 4 Don't know/not applicable

| [End of table display]

ELSE

| **consent_disagree** Consent disagree

| You have selected "Disagree" to indicate that you no longer consent to participating in the
| ALP. If this is incorrect then please click the "Back" button below to change your answer.
| If this information is correct, then please click the "Next" Button.

| **consent_ALP_remove** remove from ALP

| We have appreciated your participation and will remove you from the panel. If you have any
| questions, please contact us by email at webhelp@rand.org or by calling us at 866-591-2909.

ENDIF

CS_001 HOW PLEASANT INTERVIEW

Could you tell us how interesting or uninteresting you found the questions in this interview?

- 1 Very interesting
- 2 Interesting
- 3 Neither interesting nor uninteresting
- 4 Uninteresting
- 5 Very uninteresting