

Well Being 123

setupcheck setup check

To participate in this study, you will need an internet connection that allows you to see video clips and hear sound. As such, before we continue, please click on the play button in the sound control box below to verify your sound is working properly. If you could not properly hear the audio clip, please adjust the volume level and turn on your speakers if you have them. You may need to install components in order for your computer to play the sound. If you are worried that the components might be harmful to your computer, please call us at 866.591.2909 and we can try to help. You may need to wait a few seconds before the sound bar appears. When it does, click on the arrow button to play the track.

1 My sound is working properly and is set to a reasonable volume

2 I could not properly hear the sound clip

IF (setup check = I could not properly hear the sound clip) THEN

|

| **setupcheck_final** setup check

| You indicated that you could not hear the sound clip. Before we continue, we just want to make sure that your sound is indeed not working. Therefore, please try the sound clip below as well. If you still could not hear the sound, we will refrain from playing any other sound and video clips during the remainder of this survey.

| 1 My sound is working properly now and is set to a reasonable volume

| 2 I still could not properly hear the sound clip

|

|

ELSE

|

ENDIF

explanation explanation of responsibility

In this survey you will be introduced to people who are faced with choices, and given some information about their situation. You will be asked to provide advice about what they should do, and you will have an opportunity to request more information before you make a recommendation. Here is a simple example involving a decision about whether or not to drive at night on a highway in the winter.

IF (Indicates whether respondent had (SOUND) Sound during the survey = SOUND) THEN

|

| **example_video** example video

| The video clip below will describe the example we just mentioned. Please press PLAY or the arrow in the middle of the screen to watch the example. NOTE: it may be the case that you receive a security request before the video clip starts to play. If this should happen, you can safely acknowledge it by clicking 'Yes' (the same applies to security requests appearing on subsequent pages). Please click next when the video is done playing. If you could not properly see and or hear the video clip, please check the box below

| 1 I could not properly see and/or hear the video clip.

|

| IF (example video = I could not properly see and/or hear the video clip.) THEN

||

|| **example_narrative** example narrative

|| Rita is driving home by herself after a visit to her daughter and grand children. She got away later than she wanted. She would like to get home as soon as possible. It is a cloudy and cold winter afternoon. There are some snow flurries in the air. It is now 4 PM and beginning to get dark. Her home is 100 miles away. She now wonders if she should stop and stay overnight in a

```

|| motel.
||
| ENDIF
|
ELSE
|
| example_narrative example narrative
| Rita is driving home by herself after a visit to her daughter and grand children. She got away
| later than she wanted. She would like to get home as soon as possible. It is a cloudy and cold
| winter afternoon. There are some snow flurries in the air. It is now 4 PM and beginning to get
| dark. Her home is 100 miles away. She now wonders if she should stop and stay overnight in a
| motel.
|
ENDIF

```

hearweatherforecast weather forecast intro

You could provide Rita with advice now, but you could also get some more information before making a recommendation. If Rita were to turn on her car radio, she could get the weather forecast. Please follow the instructions to get the weather forecast. Instructions: Select "Yes" to get the weather forecast, or "No" if you do not want to hear it. Then click "Next" Do you want to get the weather forecast?

- 1 (YES) Yes
- 2 (NO) No

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IF ( weather forecast intro = (YES) Yes ) THEN
|
| IF ( Indicates whether respondent had (SOUND) Sound during the survey = SOUND) THEN
|
|
| weatherforecast weather forecast
| You can now listen to the weather report. Please click the play button in the sound control box
| to start. You can also use this box to replay the clip. Once you are done, please click 'next'
| to continue. If you could not properly hear the sound clip, please check the box
| below.
| 1 I could not properly hear the weather forecast
|
| IF ( weather forecast = I could not properly hear the weather forecast ) THEN
|
|
| weatherforecast_narrative written weather forecast
| The weather forecast is as follows: A winter snow advisory is in effect. Snow developing
| after 5 PM with an accumulation of 2 to 3 inches expected.
|
|
| ENDIF
|
| ELSE
|
| weatherforecast_narrative written weather forecast
| The weather forecast is as follows: A winter snow advisory is in effect. Snow developing
| after 5 PM with an accumulation of 2 to 3 inches expected.
|
|
| ENDIF
|
ENDIF

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knowmotelcost pull in to motel room

Rita could also pull in at a rest stop to find out the cost of a motel room. Do you want to find out how much Rita would have to pay for a motel room?

- 1 (YES) Cost of Motel Room
- 2 (NO) No, I do not want to find out

IF (pull in to motel room = (YES) Cost of Motel Room) THEN

|
| **motelcost** want to know motel cost
| The cost of a motel room for Rita would be \$110 plus tax.
|
ENDIF

[The following questions are displayed as a table]

recommendation_clip recommendation sound clip
Now give your recommendation.

recommendation_rita what should rita do

What should Rita do?
1 Continue driving home
2 Stop overnight at a motel

recommendation_you What would you do if you were in Rita's situation

What would you do if you were in Rita's situation?
1 Continue driving home
2 Stop overnight at a motel

[End of table display]

study_intro weather forecast

Our study is concerned with arthritis in the knee which is the most common cause of disability in the United States. We are studying how people decide whether or not to have surgery to replace a knee. First, a physician will provide you with some background information. Then, some people with knee arthritis will introduce themselves.

IF (Indicates whether respondent had (SOUND) Sound during the survey = SOUND) THEN

|
| **clinician_video** clinician video
| You will now hear from a physician to provide you with some background information on knee arthritis. Please press PLAY or the arrow in the middle of the screen to watch the physician.
| Please click next when the video is done playing. If you could not properly see and/or hear the video clip, please check the box below
| 1 I could not properly see and/or hear the video clip.

|
| IF (clinician video = I could not properly see and/or hear the video clip.) THEN

||
|| **clinician_narrative** clinician narrative
|| My name is Dr. Hart. I work with patients who develop arthritis in their knees. With
|| osteoarthritis, affected knees are painful. Most people describe osteoarthritis pain as achy,
|| not sharp. The affected knees are typically stiff -- so that it's hard to move them through
|| their normal range of motion -- especially after waking up in the morning or staying in one
|| position for an extended period of time. As the disease progresses, knee pain and stiffness
|| become more persistent. Swelling, grating, and even bone locking are sometimes symptoms. There
|| are many ways to treat arthritis in the knees. These include exercise, diet, rest, and use of
|| pain medications. When knee arthritis is serious, surgery is an option. A total knee

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|| replacement is a surgical procedure whereby the diseased knee joint is replaced with artificial
|| material. Total knee replacement can be effective in relieving pain and restoring use of the
|| knee. However, there can be serious medical complications from the surgery. In addition,
|| rehabilitation after knee replacement can be painful and extended. Most patients benefit
|| from total knee replacement. On average, four years after surgery approximately 90% of patients
|| experience almost total relief from pain and are better able to perform daily tasks. For 96% of
|| patients, knee implants last for at least 15 years. However, some patients experience
|| complications from surgery. Four percent have trouble with blood clots in their legs; less than
|| one percent get deep joint infections; and less than one percent die of complications of
|| surgery. All patients should expect a slow recovery from surgery; extensive demanding and
|| often painful rehabilitation for several months after surgery is part of the treatment process.
|| For some patients, the recovery is slower and more painful than for most.
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||
| ENDIF
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```
| ELSE
```

```
| clinician_narrative clinician narrative
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```
| My name is Dr. Hart. I work with patients who develop arthritis in their knees. With
| osteoarthritis, affected knees are painful. Most people describe osteoarthritis pain as achy, not
| sharp. The affected knees are typically stiff -- so that it's hard to move them through their
| normal range of motion -- especially after waking up in the morning or staying in one position for
| an extended period of time. As the disease progresses, knee pain and stiffness become more
| persistent. Swelling, grating, and even bone locking are sometimes symptoms. There are many ways
| to treat arthritis in the knees. These include exercise, diet, rest, and use of pain medications.
| When knee arthritis is serious, surgery is an option. A total knee replacement is a surgical
| procedure whereby the diseased knee joint is replaced with artificial material. Total knee
| replacement can be effective in relieving pain and restoring use of the knee. However, there can
| be serious medical complications from the surgery. In addition, rehabilitation after knee
| replacement can be painful and extended. Most patients benefit from total knee replacement. On
| average, four years after surgery approximately 90% of patients experience almost total relief
| from pain and are better able to perform daily tasks. For 96% of patients, knee implants last for
| at least 15 years. However, some patients experience complications from surgery. Four percent have
| trouble with blood clots in their legs; less than one percent get deep joint infections; and less
| than one percent die of complications of surgery. All patients should expect a slow recovery
| from surgery; extensive demanding and often painful rehabilitation for several months after
| surgery is part of the treatment process. For some patients, the recovery is slower and more
| painful than for most.
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| ENDIF
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IF ( randomizer patient testimony < (POSRONNEGJENN) Positive testimony Ron/Negative testimony Jenn
) THEN
```

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| viewtestimony view testimonial
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```
| Before proceeding, you now have the opportunity to request a testimony of a patient who has had a
| total knee replacement to gain a better understanding of the surgery's effects. Please follow
| the instructions to view the patient testimonial. Do you want to view the testimonial?
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| 1 (YES) Yes
```

```
| 2 (NO) No
```

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| IF ( view testimonial = (YES) Yes ) THEN
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|| IF ( Indicates whether respondent had (SOUND) Sound during the survey = SOUND) THEN
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|||
|| | testimony_video patient testimony positive video
|| |  Please press PLAY or the arrow in the middle of the screen to watch the patient's
|| | testimony. Please click next when the video is done playing. If you could not properly see
|| | and/or hear the video clip, please check the box below
|| | 1 I could not properly see and/or hear the video clip.
|| |
|| | IF ( patient testimony positive video = I could not properly see and/or hear the video clip.
|| | ) THEN
|| |
|| | | testimony_narrative patient testimony narrative
|| | | [narrative of patient testimony]
|| | |
|| | | ENDIF
|| |
|| | ELSE
|| |
|| | | testimony_narrative patient testimony narrative
|| | | [narrative of patient testimony]
|| | |
|| | | ENDIF
|| |
|| | ENDIF
|
ELSEIF ( randomizer patient testimony > (NEGJENNPOSRON) Negative testimony Jenn/Positive
| testimony Ron ) THEN
|
ELSE
|
| viewtestimonies view testimonial
| Before proceeding, you now have the opportunity to request testimonies of two patients who have
| had a total knee replacement to gain a better understanding of the surgery's effects. Please
| follow the instructions to view the patient testimonials. Do you want to view the testimonials?
| 1 (YES) Yes
| 2 (NO) No
|
| IF ( view testimonial = (YES) Yes ) THEN
||
|| IF ( Indicates whether respondent had (SOUND) Sound during the survey = SOUND) THEN
|| |
|| | | testimony_video patient testimony positive video
|| | |  Please press PLAY or the arrow in the middle of the screen to watch the patient's
|| | | testimony. Please click next when the video is done playing. If you could not properly see
|| | | and/or hear the video clip, please check the box below
|| | | 1 I could not properly see and/or hear the video clip.
|| | |
|| | | IF ( patient testimony positive video = I could not properly see and/or hear the video clip.
|| | | ) THEN
|| | |
|| | | | testimony_narrative patient testimony narrative
|| | | | [narrative of patient testimony]
|| | | |
|| | | | ENDIF
|| | |
|| | | ENDIF
|| |
|| |

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|| ELSE
||
|| | testimony_narrative patient testimony narrative
|| | [narrative of patient testimony]
|| |
|| | ENDIF
||
|| IF ( Indicates whether respondent had (SOUND) Sound during the survey = SOUND) THEN
||
|| | testimony_video patient testimony positive video
|| | [] Please press PLAY or the arrow in the middle of the screen to watch the patient's
|| | testimony. Please click next when the video is done playing. If you could not properly see
|| | and/or hear the video clip, please check the box below
|| | 1 I could not properly see and/or hear the video clip.
|| |
|| | IF ( patient testimony positive video = I could not properly see and/or hear the video clip.
|| | ) THEN
|| |
|| | | testimony_narrative patient testimony narrative
|| | | [narrative of patient testimony]
|| | |
|| | | ENDIF
|| |
|| ELSE
||
|| | testimony_narrative patient testimony narrative
|| | [narrative of patient testimony]
|| |
|| | ENDIF
||
|| ENDIF
||
|| ENDIF

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LOOP FROM 1 TO 3 DO

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| IF ( Indicates whether respondent had (SOUND) Sound during the survey = SOUND) THEN
|
| | vignette_video vignette video
| | You will now hear about [] You will see three video clips, which will be played in sequence
| | automatically. You do NOT have to click next until AFTER all three clips have played. To start
| | playing the video clips, please press PLAY or the arrow in the middle of the screen. Please
| | click next AFTER all three videos are done playing. If you could not properly see and/or hear
| | all the video clip(s), please check the box below.
| | 1 I could not properly see and/or hear all the video clips.
| |
| | IF ( vignette video = I could not properly see and/or hear all the video clips. ) THEN
| |
| | | vignette_narrative vignette narrative
| | | [active vignette narrative]
| | |
| | | ENDIF
| |
| ELSE
|
|

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```

|| vignette_narrative vignette narrative
|| [active vignette narrative]
||
| ENDIF
|
| IF ( Indicates whether respondent had (SOUND) Sound during the survey = SOUND) THEN
||
|| vignette_physician_video physician positive video
|| You will now hear [active vignette name]'s orthopedic surgeon give his recommendation. Please
|| press PLAY or the arrow in the middle of the screen to watch the surgeon's recommendation.
|| Please click next when the video is done playing. If you could not properly see and/or hear the
|| video clip, please check the box below
|| 1 I could not properly see and/or hear the video clip.
||
|| IF ( physician positive video = I could not properly see and/or hear the video clip. ) THEN
|| |
|| | vignette_physician_narrative vignette physician narrative
|| | [active vignette narrative of physician]
|| |
|| | ENDIF
|| |
|| ELSE
|| |
|| | vignette_physician_narrative vignette physician narrative
|| | [active vignette narrative of physician]
|| |
|| | ENDIF
|| |
|| IF ( randomizer for which second opinions are played < (NONE) No second opinion provided ) THEN
|| |
|| | vignette_hear_second_opinion vignette hear second opinion
|| | You could provide [active vignette name] with advice now, but you could also get some more
|| | information before making a recommendation. If [active vignette name] were to consult another
|| | physician, [active vignette name] could get further information on possible surgery outcomes.
|| | Please follow the instructions to hear what the consulting physician has determined. Do you want
|| | to find out what the consulting physician has to say?
|| | 1 (YES) Yes
|| | 2 (NO) No
|| |
|| | IF ( vignette hear second opinion = (YES) Yes ) THEN
|| | |
|| | | IF ( Indicates whether respondent had (SOUND) Sound during the survey = SOUND) THEN
|| | | |
|| | | | vignette_second_opinion_sound vignette second opinion sound
|| | | | You will now hear the second opinion that [active vignette name] received. Please click the
|| | | | play button in the sound control box to listen to the second opinion. You can also use this
|| | | | box to replay the clip. Once you are done, please click next to continue. If you could
|| | | | not properly hear the sound clip, please check the box below.
|| | | | 1 I could not properly hear the sound clip.
|| | | |
|| | | | IF ( vignette second opinion sound = I could not properly hear the sound clip. ) THEN
|| | | | |
|| | | | | vignette_second_opinion_narrative vignette second opinion narrative
|| | | | | [active vignette narrative of second opinion]

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|||||
||| |ENDIF
||| |
||| |ELSE
||| |
||| | vignette_second_opinion_narrative vignette second opinion narrative
||| | [active vignette narrative of second opinion]
||| |
||| |ENDIF
||| |
|| |ENDIF
|| |
| |ENDIF
| |
| vignette_recommend vignette recommend surgery
| Do you recommend that [active vignette name] have full knee replacement surgery now?
| 1 (YES) Yes
| 2 (NO) No
|
| vignette_would_you vignette would you have surgery
| If you were in [active vignette name]'s situation, would you go ahead with full knee replacement
| surgery?
| 1 (YES) Yes
| 2 (NO) No
|
ENDDO
```

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B001 experienced chronic knee pain
Have you experienced chronic pain in one or both of your knees?
1 (YES) Yes
2 (NO) No
```

```
IF ( experienced chronic knee pain = (YES) Yes ) THEN
```

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| B002 diagnosed with osteoarthritis
| Have you been diagnosed with osteoarthritis in one or both of your knees?
| 1 (YES) Yes
| 2 (NO) No
```

```
| B003 had full knee replacement surgery
| Have you had full knee replacement surgery on one or both of your knees?
| 1 Yes, full knee replacement surgery
| 2 Yes, other surgery
| 3 No
```

```
| IF ( had full knee replacement surgery = Yes, full knee replacement surgery ) THEN
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```
|| B004 satisfied with surgery
|| Overall, were you satisfied or dissatisfied with the results of the surgery?
|| 1 Satisfied
|| 2 Dissatisfied
```

```
|| |ENDIF
```


ENDIF

B005 close relatives, friends had full knee replacement surgery

Do you have close relatives or friends who have had full knee replacement surgery?

1 (YES) Yes

2 (NO) No

IF (close relatives, friends had full knee replacement surgery = (YES) Yes) THEN

|

| **B006** close relatives, friends satisfied with surgery

| Overall, were your relatives and friends satisfied or dissatisfied with the surgery?

| 1 Satisfied

| 2 Some satisfied; others dissatisfied

| 3 Dissatisfied

| 4 Don't know

|

ENDIF

CS_001 HOW PLEASANT INTERVIEW

Could you tell us how interesting or uninteresting you found the questions in this interview?

1 Very interesting

2 Interesting

3 Neither interesting nor uninteresting

4 Uninteresting

5 Very uninteresting